

RepOne Protect Insurance Policy for RepOne Sensors

This policy provides a 1-year warranty for 1 RepOne sensor, which includes “Preventative Maintenance” service to ensure that your device is functioning correctly.

Extended Warranty

Under this policy, your hardware product is covered for an additional one year after the expiration of the original warranty period. This extended warranty covers all manufacturing defects and malfunctions that occur during normal use of the device. If a defect or malfunction is discovered during this period, we will repair or replace the device at no additional cost to you.

Preventative Maintenance

We understand that some issues with your hardware product may not be immediately apparent. That's why we are offering Preventative Maintenance service as part of this policy. If you notice any signs of an impending malfunction, such as worn-out nylon on the tether, broken plastic parts (device is still functional), exposed frayed metal crimp is wearing above or below, spindle friction is causing visual or audible disturbance when a rep is pulled, malfunctioning but still functioning screen, you can send your device in for repair. Total preventative maintenance repairs under this plan will not exceed \$200 from the out of warranty price list.

Once we receive your device, our technicians will inspect it thoroughly to identify any potential issues. If we find any problems, we will repair them at no additional cost to you. This service is included in the policy and does not require an additional fee.

Coverage Exclusions

Please note that this policy does not cover damage or malfunctions caused by misuse, abuse, or negligence. It also does not cover damage caused by accidents, natural disasters, or unauthorized modifications to the device.

Claim Process

If you need to make a claim under this policy, please contact us as soon as possible. We will guide you through the process and provide instructions on how to send your device in for repair. Once we receive your device, we will inspect it and make any necessary repairs.

Conclusion

With this insurance policy, you can have peace of mind knowing that your hardware product is covered for an extended period and includes Preventative Maintenance service. If you have any questions or concerns about the policy, please do not hesitate to contact us. Terms and conditions are subject to change.

